

Ellens Equipment

NEWSLETTER

April 2012

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Thank You!!

***To all our customers for making our Open House a success!
Congratulations to our Grand Prize winners:
Brian Brunink won the Home Depot gift card and
Bill Pearson won the New Holland wagon***

24/7 SERVICE

Over the past few years, more & more of your farms have been growing and are in need of extended hours service. We understand that your business runs harder and faster and also runs more hours of the day. In this growing industry, we are committed to providing the highest quality service even after normal business hours. In order to provide 24/7 service, our entire dealership will need to be involved. Calls made to our dealership after hours will be picked up by an answering machine. The machine will provide you with a cell number to call for immediate after hours parts and service issues. Please be aware that an extra charge will apply for after hours service.

After Hours Parts Service: Flat Charge of \$30.00

After Hours Service: Minimum Charge of \$100.00

Service Call Fee: \$100.00

Hourly Rate: \$80.00

Units Under Warranty: Service Call Fee of \$100.00 only
