



## A SUPPORT PLAN TO FIT YOUR OPERATION:



## WHY ELLENS EQUIPMENT GUIDANCE SUPPORT

- Fixed Annual Costs
- Eliminate Expensive Repair Bills
- Minimize Costly Downtime
- Precision Farming Specialists Dedicated to Supporting You



- ➔ Diagnostic Support
- ➔ In Field Support

### WHAT IS ELLENS TECH SUPPORT?


New precision farming systems are covered by original manufacturer warranty. Ellens Tech Support goes above and beyond to give you piece of mind by providing diagnostic or in-field answers to your precision farming questions.

### WHAT IF I HAVE MULTIPLE UNITS TO SUPPORT?

If you have two or more precision farming systems, choose the fleet support plan that fits your needs.

## ELLENS EQUIPMENT GUIDANCE SUPPORT



Program Options	Product Coverage	Service Plan Level	Telephone Support Level	Precision Farming on Farm Support	Software Up-Grades	Plan Price per Unit	Details	Ellens Tech Support Annual Rates		
Diagnostic Support	All Products	Basic	Extended Hours	Annual Calibration	Performed at store included  1 software update per year	\$995	-24/7 phone support through New Holland PLM customer support line -Calibration of guidance system on unit to ensure field readiness -1 visit and up to 4 hours of setup/field support -If services outside of diagnostic support package are required customer options are: A) service call at applicable rates B) Upgrade to the advanced support plan	<i>Units on Plan</i>	<i>Diagnostic</i>	<i>In Field</i>
								<b>Machine</b>	\$995	\$1,495
								<b>Fleet</b>	\$1,595	\$2,095
In Field Support	Guidance Products	Advanced	Extended Hours	Annual Calibration and Assistance with Implement Setup	At Store or during onsite visits up to 2 software updates per year	\$1,495	-24/7 phone support through New Holland PLM customer support line -Includes all aspects of Diagnostic Support -Package includes up to 10 on site visits with a total of up to 20 hours of in field support -R&R failed parts to return system back to operation -Setup and adjustment of system after repairs	-All units must be on the same level -Replacement parts are not covered by plan -Program does not replace the Original Manufacturer's Warranty -Annual Plan Jan-Dec -To upgrade your plan, contact your Ellens Equipment sales representative  Total Charge: _____ Date: _____ Customer: _____ Address: _____ Signature: _____ Payment Method: _____   Your Guidance Solutions Dealer		
	Rate Control									
	Yield Monitoring									
	Additional Services									

